



Corporate Plan 2026 – 2028

Harborough District Council





Contents

5	Foreward
7	About this plan
9	Our vision
15	How the Council will change for you
17	Where we are now
21	Our outcomes, key Activities, and performance indicators
22	Place and Community
24	Healthy Lives
25	Environment and Sustainability
26	Economy
28	The journey ahead
30	Let's do it together

“ It is about building a
Harborough District that
is proud of its
communities, confident
in its future and shaped
by the people who know
it best. ”



Foreword by the Leader of the Council and the Chief Executive



This plan sets out our ambition for Harborough District over the coming years.

At its heart is a simple belief: local people know their communities best. Whether it is a village green, a play area, a high street, a community hall or a neighbourhood plan, the people who live there should have a genuine say in shaping its future.

That is why this administration is focused on giving communities more influence, more support and more opportunities to make a difference locally. We are strengthening neighbourhood planning, introducing ward member community funding, supporting community groups, improving public spaces and helping local people take a greater role in shaping the places they call home.

We also recognise that people judge their local area by the things they see every day. Cleaner streets, an improved street scene, tackling fly-tipping, well-maintained parks and open spaces, attractive town and village centres and thriving community facilities all contribute to local pride.

These are the visible signs of a place that is cared for and valued, and they help make our communities places where people want to live, work and invest.

At a time when local government is facing significant change, it is more important than ever that communities feel heard and involved. Local Government Reorganisation will reshape councils, but it must not weaken the voice of local communities. Our ambition is to ensure that towns and villages across Harborough District remain strong, confident and able to influence their own future.

This plan is about practical localism. It is about working in partnership with communities, supporting local leadership and helping people turn good ideas into real improvements on the ground.

Above all, it is about building a Harborough District that is proud of its communities, confident in its future and shaped by the people who know it best.

Cllr Simon Whelband
Leader of the Council

Despite the challenging national economic picture, Harborough District Council is in an excellent financial position to deliver the services you need when you need them.

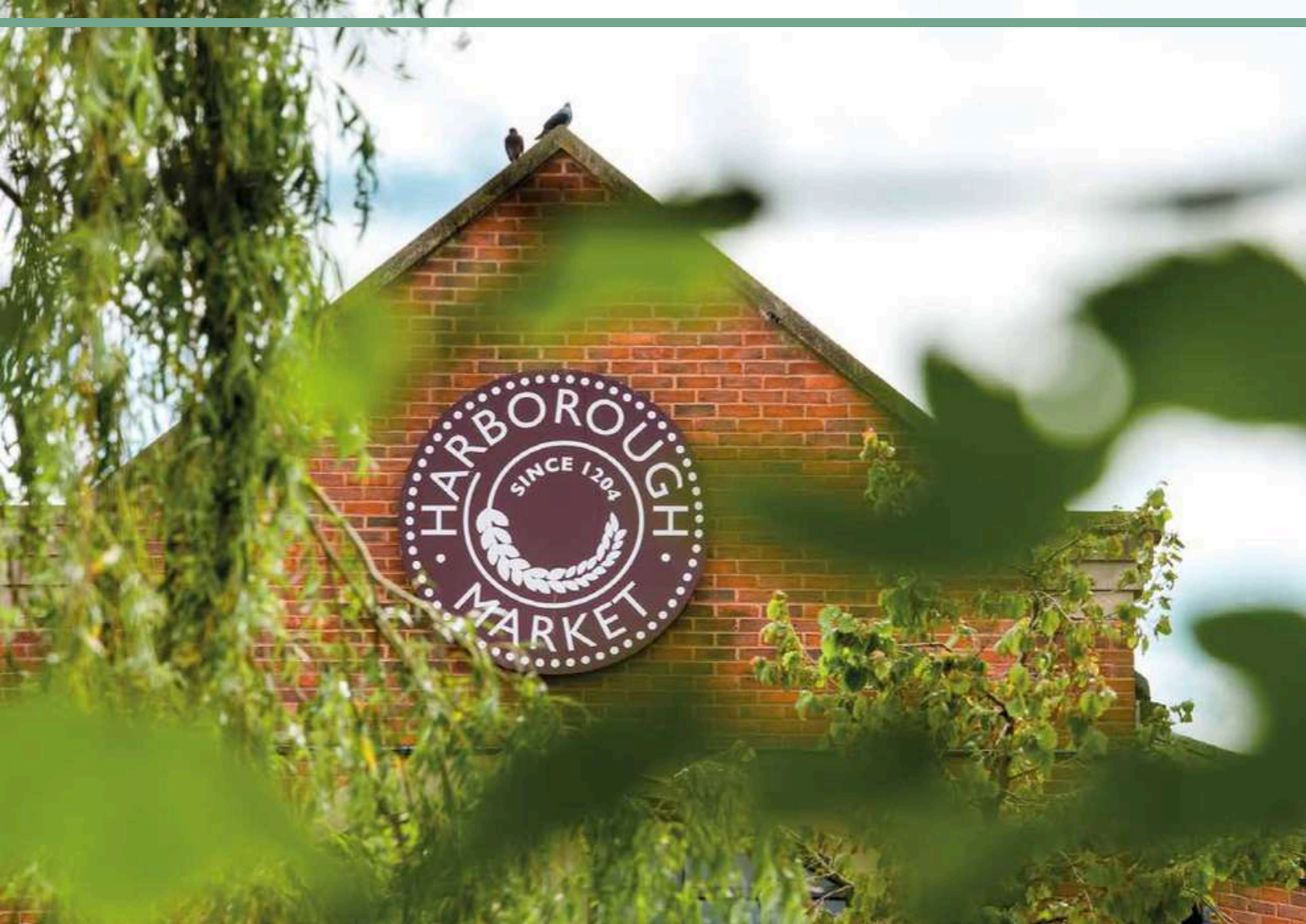
We have knowledgeable and effective staff who are committed to doing the very best for business and communities. However, there is always a need to look for better ways of doing things, to transform our services and drive innovation in order to improve outcomes. There are also many challenges ahead including the impact of inflation, increased demand for our services, climate change, and the on-going impact of the cost-of-living crisis on our communities.



This refreshed corporate plan is aligned with the priorities set out by the political leadership of the council, our budget plan, our statutory duties, and grant funding that covers particular programmes and projects up to 2028 and beyond. We will continue to monitor and review progress of the plan regularly.

Over the next few years, we will continue to focus on the needs of our residents and communities, keep a watching brief on emerging national policy and funding, and we will look at ways to transform the council to deliver the best services possible within our remit and resource available. We will also work closely with residents and businesses to improve their local areas and seek new opportunities for their communities.

John Richardson
Chief Executive of Harborough District Council



About this plan

The Corporate Plan is the council's overarching strategic document. It is the only plan which covers the full range of the council's responsibilities and is an important tool to set out our ambitions for the district and help focus our efforts and resources on the right things. This is even more important in the context of constrained budgets, increases in demand and continuous change.

By prioritising a clear set of commitments and actions, the Corporate Plan also helps residents to hold the council to account for its performance and challenge it to improve. The delivery of the plan will be monitored in accordance with the council's performance management framework, reporting through both scrutiny and cabinet on the key activities.

The Corporate Plan informs other key strategies and plans, it does not replace them, but it should shape them whenever they are being updated.

Good strategic planning also means aligning financial and service planning. This plan has been developed alongside the Medium-Term Financial Strategy and will be periodically updated in line with the budgets set by the Council. The Council's Annual Delivery Plan will reflect the coming year's budget and will be refreshed each year accordingly.

How the plan was developed

We have built on the feedback that local people have already provided through ongoing customer feedback and the recent strategy consultations, and we will continue to engage with people and shape our plans. This will be a continuous process of dialogue with our residents to ensure we are meeting their needs and aspirations.

In addition to this feedback, we also considered the following:

The needs of our communities:

this is vitally important as the needs of our communities vary across the district. We need to focus on issues in a locally sensitive way.

Political priorities:

elected councillors are the representatives of their communities, and they will continue to play a key role in developing policies that support this plan. They will also play a key role in holding the organisation to account against its key commitments.

The resources we have available:

this Plan was developed alongside the Medium-Term Financial Strategy. The budget report, which can be found on the council's website, includes further details along with specific savings and investment proposals.

National objectives and statutory obligations:

we have considered the priorities and resources of national Government and our legal responsibilities.

Good practice:

finally, we have considered good practice from other councils as well as from across the wider public sector.



Our vision

Working with our communities, we will build a future for the people of Harborough district that gives them the best life chances and opportunities through:

Community leadership to create a sense of pride in our place

Promoting health and wellbeing and encouraging healthy life choices

Creating a sustainable environment to protect future generations

Supporting businesses and residents to deliver a prosperous local economy

The Council will continue to focus on improving the experience of our customers by looking at the needs of people in our communities, and the places they live in, and to focus on improving how residents interact with the council – everything from waste collection to making a planning application – making sure that we can improve and maintain services for everyone into the future.

Our shared vision will be our guide as we embark on this journey together.

We are driven by our ambition to make the Harborough district a place where our residents can live the best lives they can, not only a place to live but a place to live well in. We want our businesses and economies to thrive and our environment to be managed in a sustainable way, ensuring the needs of these communities are met and that the district maintains its own local identity and unique surroundings. Whilst we will focus on longer-term prosperity and continued growth of the district and provide clarity on what we want the future to look like, we will also deliver short- and medium-term goals to achieve positive outcomes for all.

Securing a prosperous future for Harborough district is a shared responsibility. As a council, we must be focused on the areas where we can have the biggest impact – but we will work closely with all residents, businesses, and other public services.

By encouraging collaboration, community cohesion and giving all an opportunity to participate, we will achieve more than any single organisation, or a person could achieve working alone. As a council, we will be working to understand our communities' needs and ensuring they have easy access to services that address those needs, whilst promoting healthy life choices, improving wellbeing and a thriving local economy.

Working together, we will shape our district to be an outstanding destination for both business and leisure. This will involve a focus on place shaping and design to preserve what is special about our area whilst embracing future sustainable developments and reinvigorating our local economies and communities.

Underpinning our ambitious vision, the council-led transformational change programme will focus on working with residents, businesses, and other public services to put robust plans in place and then on delivering those plans. This will be an evolving process which will take time to implement and for the benefits to be fully realised, so, we must all be committed to playing our part.

Within the council, continuous improvement, financial sustainability, value for money, and a relentless focus on resident and business needs will be the new normal. Our services will need to respond more quickly to changes in need and we will work to ensure that we empower residents and businesses to help themselves where possible. The council will lead and advocate for change and collaborate with others to meet local needs where required. Where it is needed, it will move quickly and respond effectively.

To inform this change, we will look to use best practice and modern local government models from across the country and as our communities and local businesses grow and develop, the council will adapt and change to meet the future demands and expectations of our residents.



Our ambition for the medium term

Community Place-Shaping Ambition

At the heart of these changes is a simple principle: giving local communities a greater say over the places where they live.

This is not just an update to a delivery plan. It reflects a broader ambition for Harborough District to be a place where local people have more influence over decisions affecting their towns, villages and neighbourhoods.

1

It's about **supporting communities** to help shape their own future.



2

It's about **moving from consultation** to genuine community influence.



3

It's about **strengthening pride in place**.



4

It's about **building stronger communities** at a time of significant change.



5

It's about **recognising that shape placing** goes far beyond planning decisions.



6

It's about **building trust and partnership** between the council and communities.



The ambition behind these proposals is to move beyond simply delivering services and instead work alongside residents, parish councils, businesses and community groups to help shape the future of Harborough District.

Through neighbourhood planning, ward member grants, stronger community funding, improved public spaces, community asset transfer and support for local organisations, the Council is signalling that local people should have a greater role in shaping the places where they live.

This is about giving communities more influence, more support and more opportunities to make a difference locally.

A Shift from Consultation to Community Influence

- The strongest examples of this ambition can be seen in the proposals for Neighbourhood Planning and Ward Member Community Funding.
- Our support for neighbourhood planning recognises that local people should play an active role in shaping development in their communities, protecting local character and influencing future growth.
- The Ward Member Grant Scheme is designed to bring decision-making closer to communities, enabling councillors to support local priorities and respond to issues that matter to residents.
- These proposals recognise that improving local areas is not only about major projects, but also about supporting smaller community-led improvements that have a visible impact on daily life.

Pride in Place as a Governing Principle

- Pride in place is about creating communities where people feel proud of where they live.
- This means investing in public spaces, improving parks and play areas, supporting community facilities and helping local organisations thrive.
- It also means improving the street scene through cleaner streets, better-maintained public spaces, tackling fly-tipping, investing in street cleansing and ensuring our towns and villages look cared for and welcoming.
- We want communities to feel they have a genuine stake in local assets and facilities and the opportunity to help shape their future.
- In a district with strong local identities and proud communities, place matters and local character should be valued and protected.

Stronger Communities in a Time of Change

- These proposals come at a time of significant change for local government and public services.
- We want communities to be resilient, confident and well-placed to shape their own future.
- Strong local communities will be increasingly important as local government reorganisation progresses.
- Our aim is to ensure communities emerge from that change stronger, not weaker.

Place-Shaping Beyond Planning

Place-shaping is about much more than planning applications. It includes:

- neighbourhood planning
- community grants
- public realm improvements
- cleaner streets and improved street scenes
- open spaces and parks
- community governance
- community asset transfer
- accessibility improvements
- environmental stewardship

This reflects a whole-council approach to improving the quality of life for residents. It is not simply about what gets built, but about how places look, feel and function for the people who live there.

A Narrative of Trust and Partnership

- These proposals are built on a belief that communities should be trusted and supported to play a greater role in shaping local outcomes.
- The Council's role is to provide leadership, support, funding and practical assistance where needed.
- We want to work alongside communities rather than simply act on their behalf.
- Strong communities are built through partnership between residents, parish councils, community groups, businesses and the Council.
- Our belief is simple: the Council achieves more when it works with communities than when it works around them.
- “These changes are about creating a district where communities have more influence, more support and more opportunities to shape the places they call home – creating stronger local pride, more responsive local decision-making and communities that are confident about their future.”



How the Council will change for you

Our staff have shown great resilience to maintain the quality of our services, whilst also addressing the constraints on resources, in addition to the increasing demand for those services.

We will use this plan to shape service delivery for the future, building on these foundations and continue to support the residents and businesses of our district.

1

Underpinning this ambitious vision, a Council-led transformational change programme will focus on working alongside residents, businesses, and other key stakeholders to put a robust plan in place and then on delivering that plan.

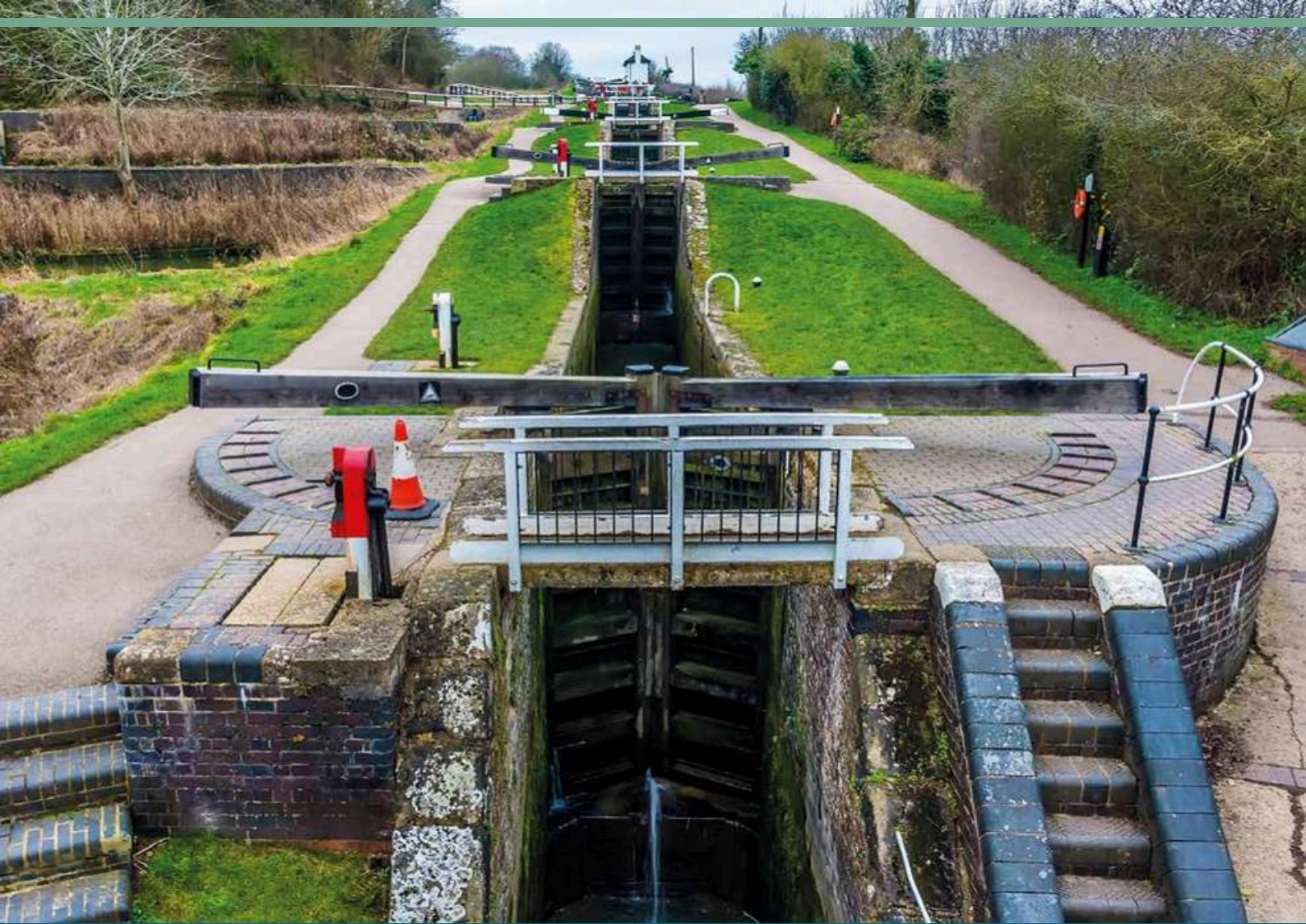
2

Within the Council, continuous improvement, financial sustainability, value for money, and focusing on resident and business needs will be the new normal. Our services will need to respond quickly to changes in need and we will work to ensure that we empower residents, communities, and businesses to help themselves where possible. Where the Council does not need to be involved it should not be. Where it is needed, it will move quickly and respond effectively.

3

To inform this change, we will look to use best practice and modern local government models from across the country and as our communities and local businesses grow and develop, the Council will adapt and change to meet the future demands and expectations of our residents.





Where are we now

Harborough, located in the heart of England, has a heritage to be proud of, the most picturesque villages and countryside, unique market towns, iconic historic sites, thriving businesses and independent shops.

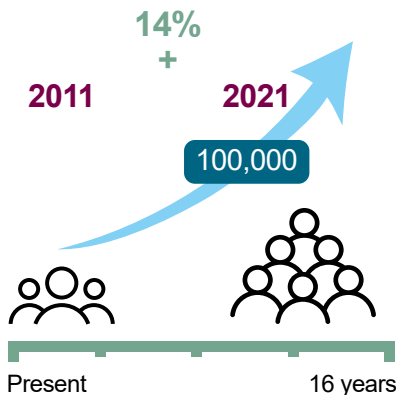
But as we look to the future, we must start with a clear understanding of the challenges we face. Only with a clear understanding of exactly where we are as a District can we hope to deliver on the aspirational change set out in this Plan.

Social profile update 2024/25

Population growth

What the data tells us

What it means for us



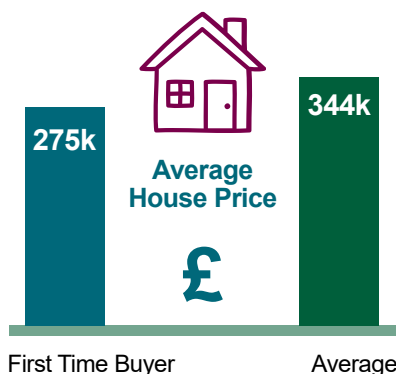
Latest population estimates are just above **100,000**. In the census of 2021, Harborough population had grown by 14%.

Increased demands for services due to demographic changes
- Harborough has a population which is both growing and living longer, this is good news but it does increase demand for public services and puts additional pressure on the infrastructure available.

Housing growth

What the data tells us

What it means for us



44,413 households were recorded in the 2021 census, a rise of 21% on the previous census.

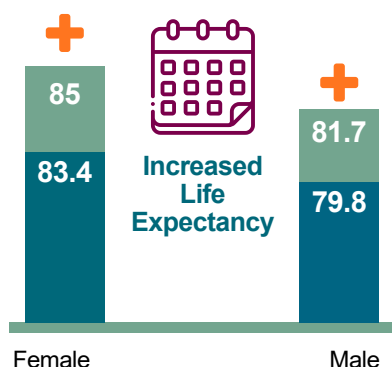
Average house price in May 2024 was £344,000, the average first time buyer paying £275,000.

Increased demands for services, however increased revenue from council tax. Ensuring homes are affordable and that there is a selection of housing types should be evidenced in the local plan and housing strategy.

Life expectancy

What the data tells us

What it means for us



Life expectancy levels above the national average:

Females 85 (Eng 83.4) and Males 81.7 (Eng 79.8)

Harborborough district population is rising in the over 65yr category and accounts for 22% of the population.

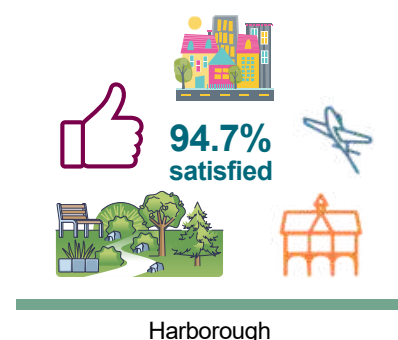
25.7% of over 16yrs are retired.

Long and healthy lives are enjoyed by residents of Harborborough District.

The council needs to recognise and plan how to meet the needs of an aging population.

Life satisfaction

(surveyed by Leicestershire County Council)



What the data tells us

94.7% of people say they feel satisfied with Harborborough as their place to live.

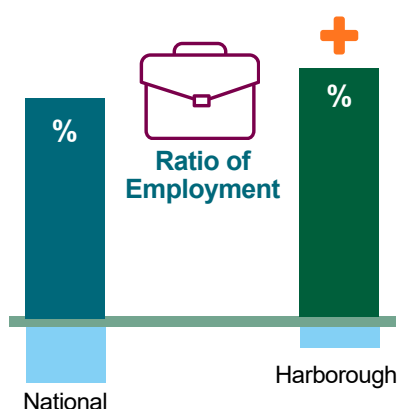
What it means for us

Councils play a significant role in enhancing the life satisfaction of their residents. Strategies and policy's to promote accessibility to green space, leisure and tourism, employment and recreation all help make life more satisfying.

Employment

What the data tells us

What it means for us



Modelled unemployment rate is 3% which is lower than UK average of 3.4%.

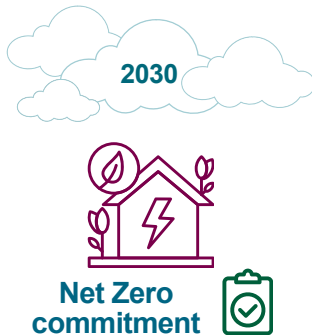
80% of people 16-65 are employed. Higher than the national average of 76.8%.

Sustained efforts by the council to keep employment levels high by encouraging the right environments for employment.

Climate

What the data tells us

Climate ambition of Net Zero by 2030.



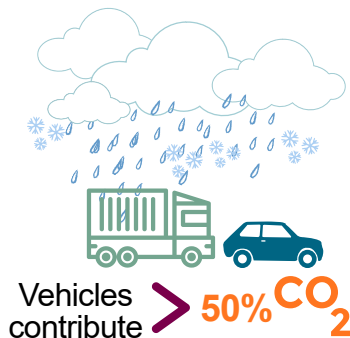
What it means for us

68.2% of people in Harborough feel they have **made a change to their lifestyle to help climate change.** Strategy and policy's to promote behavioural change are used by the council to create a sustainable future for Harborough such as waste and recycling, electric charging point accessibility.

Emissions

What the data tells us

Carbon Dioxide Emissions have reduced per capita by 39.5% since 2005, however remain relatively high, compared to those in Leicestershire and the East Midlands. More than half of emissions are attributable to the transport sector.



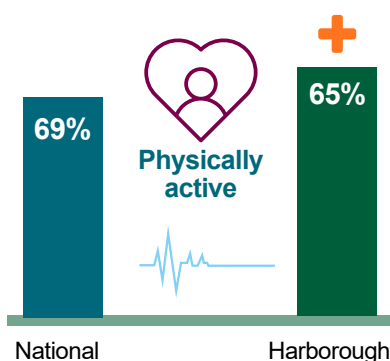
What it means for us

The council works with Partners to monitor and effectively manage air quality.

Health

What the data tells us

87.3% of the population described their health as good or very good in census 2021 - (82.8% very good). 69% of adults are physically active higher than UK average of 65%. The level of preventable circulatory diseases is 23% which is lower than the national average of 28.2%.



What it means for us

The council will advocate healthy lifestyles and choices to improve health and wellbeing, and ultimately quality of life for residents.



Our Outcomes, key activities, and performance indicators

We are embarking on an ambitious programme of change to deliver what our residents need over the coming years.

We need clear priorities to achieve our vision as a thriving place where everyone is given the chance to flourish. We are determined to improve the life chances for everyone. This means closing the gap for the most vulnerable members of our communities and ensuring everyone has the opportunity to realise their full potential.

The Corporate Plan looks to deliver outcomes across four principal areas.

Place and community – ensuring there is housing to meet local needs of all ages, that growth provides employment and is designed well, recognising the rural nature of the district and that communities are involved in how that growth is shaped.

Healthy Lives – giving the guidance and support to all our residents to make healthy life choices, to live longer healthier independent lives, not only physically but in good mental health too.

Environment and sustainability – enhancing and protecting our natural environment with improved access to open and green spaces, addressing climate issues proactively looking to future sustainable options and reducing environmental crime to further protect the environment.

Economy – that local employment options are available to allow residents to prosper in our district, developing and retaining the skills our employers need and supporting businesses to be successful, promoting the area to both employees, employers, and visitors to ensure a stable future economy.

The Plan identifies a clear set of outcomes and actions that will be taken for every priority to guide the council's development and to help deliver the necessary transformational change.

Place and Community

Priority 1: Community leadership to create a sense of pride and belonging

Where we live and our local community is central to our quality of life. We are fortunate that our district is largely prosperous, and most people live in good neighbourhoods, with strong community involvement and valuable community facilities. However, there are some areas we need to improve and strengthen such as: increasing involvement and access to services for our communities and supporting and safeguarding the most vulnerable.

We want to really listen to residents, understand their needs and recognise their strengths. We will improve our methods of engagement, ensuring we address needs in a consistent way, and put in place easily accessible ways to receive and provide information to keep our residents informed, using technology to effectively connect with our communities.

We will create a sense of pride in our district by ensuring that we build and create new, resilient communities that recognise the unique nature of the district, with a strong focus on good design to ensure developments are in line with our agreed planning guidance.

We will look to ensure that housing across a range of prices and tenures is available to meet local demand and help our residents to remain in the district.

We will continue to address community safety issues, tackling anti-social behaviour and crime through strong and appropriate action, in partnership with our partners and communities.

We will seek to be as inclusive as possible with all communities across the whole district and will continue to engage and support those with specific needs on access to our services, recognising the diversity of the district and its residents.

The people who live and work in our district, and who make up our communities, are at the heart of all we do as a council, and we will strive to ensure we meet their needs as they grow and develop. We will do this by working alongside the residents and assisting them to thrive.

What we want to achieve, our critical outcomes:

- **CO1:** There will be an adequate supply of housing to meet local needs across all tenures and price ranges, and reducing the potential for homelessness
- **CO2:** Our local plan will ensure growth in the area is balanced with employment opportunities and transport and infrastructure needs are met
- **CO3:** The rural nature of the district will be recognised, and our heritage and cultural assets are preserved
- **CO4:** Our local communities, the voluntary and charitable sector are more engaged and actively managing their own localities and shaping their own places
- **CO5:** The district will be shaped through good design, that addresses local needs and promotes healthier life choices

Healthy Lives

Priority 2: “Promoting health and wellbeing and encouraging healthy life choices”

We want all our residents to live healthy, active lives. Our Health and Wellbeing Strategy will be developed to ensure that throughout all stages of their lives our residents have access to services that will help them to do this, to start well, to live well and to age well. We will not only focus on physical wellness but also mental health, the environment we live in and our lifestyle choices.

Healthy outcomes for our residents will be supported through the provision of services that promote living well and encourage positive lifestyle choices, many of which will be delivered close to the communities that need them.

What we want to achieve, our critical outcomes:

- **CO6:** Our residents will be able to live more independent lives, with the right support and guidance in place to allow this
- **CO7:** The aging local population will have access to services that help them to live well for longer
- **CO8:** Activity will be increased, through the use of active travel routes and the provision of a varied leisure offer throughout the district
- **CO9:** The district will have improved public safety and confidence, through the use of community safety initiatives and tackling crime together with our partners
- **CO10:** Physical and mental health needs will be addressed to prevent crisis and support those that are the most vulnerable in our communities, including those that face loneliness, food, and fuel poverty and those that need support to remain in their own homes

Environment and Sustainability

Priority 3: “Creating a sustainable environment to protect future generations”

The council has a clear ambition to address the climate emergency and has put in place an action plan, which supplements this plan, to do this. We will look to reduce our carbon footprint and manage our resources in a sustainable way, as well as encouraging others to do the same.

We want to create an outstanding natural environment, developing our parks and open spaces and promoting green travel solutions, such as increasing the number of electric vehicles charging points across the whole district. We will also promote the biodiversity of our area, respecting the rural nature, and promoting the green and open spaces as places where nature can flourish.

We will proactively challenge and enforce against environmental crimes, such as littering and fly tipping, and promoting responsible behaviours that reduce waste and encourage recycling. We are committed to providing a cleaner, greener district for everyone to enjoy.

What we want to achieve, our outcomes:

- **CO11:** Our natural environment will be protected and enhanced, with improved access to green open spaces and increased biodiversity
- **CO12:** In line with our climate action plan, our carbon footprint will be reduced, ensuring a sustainable future
- **CO13:** Environmental crime will be reduced, and enforcement will continue to be used to achieve this
- **CO14:** Green practices, such as energy provision and recycling, will be positively encouraged and usage increased across the district to help meet our net zero targets
- **CO15:** We will have robust plans in place to ensure the long-term sustainability of the council, maximising the use of our resources and assets to create community benefits
- **CO16:** The environmental impacts of growth are mitigated as far as practically possible

Economy

Priority 4: “Supporting businesses and residents to deliver a prosperous local economy”

Over the last few years our local economy has been significantly impacted by the ongoing pandemic. The council has supported businesses and residents throughout this period and will continue to drive our economic recovery and growth in the future. A vibrant economy will attract new businesses, which in turn will provide more jobs and opportunities for our residents and encourage further growth and investment across our district.

The council will continue to look to improve town centres and local business centres, so that they become high-quality places to live and work, providing opportunities to retain local talent and skills and improve social mobility.

By providing local opportunities, supporting businesses and employers, and investing in our town centres we will create places that attract and retain people who want to invest, live, work, and visit our area.

What we want to achieve, our outcomes:

- **CO17:** Local employment average salary levels are sufficient to allow residents to live and work locally, retaining our skilled workforce for the benefit of our local economy
- **CO18:** Skills and education opportunities for the young are promoted to allow them increased access to employment opportunities
- **CO19:** Enterprise and innovation are supported, helping businesses to adapt and survive and to sustain our local economies
- **CO20:** Inward investment is targeted to increase local opportunities and regeneration of our town centres and growth in business communities
- **CO21:** Tourism is increased through the showcasing of our local culture and heritage
- **CO22:** Growth in SMEs (Small and Medium sized Enterprise) and business start-ups is stimulated through guidance and support, in partnership with our local partners
- **CO23:** Working with partners a wide range of local employment opportunities are generated for the future growth and prosperity of the area

What we will do to achieve this; our key activities and how we measure success

We are accountable for the delivery of the outcomes contained within this plan and will ensure that the delivery and performance against these will be fully reported and scrutinised through the production of an Annual Delivery Plan. The Annual Delivery Plan will be refreshed each year to reflect the work already done and the changes and development of innovative approaches to service delivery, based on engagement and feedback from our customers and partners.

We will remain transparent in our reporting of performance through quarterly updates and scrutiny review and will demonstrate with Key performance indicators our measures of success. This will ensure that there is a link between the work we are doing towards key activities and the outcomes in the Corporate Plan. Our plans will be ambitious but deliverable.

We will develop the use of information and external data to further demonstrate how our actions are impacting on the residents of the district and to help inform the future direction of the Corporate Plan and our Key activities. As we will not have full control over these outcomes and some are long term trends, we will look to measure this through the direction of travel and as such these will not have specific targets assigned to them. However, monitoring them will identify trends over time and changes we might need to react to.





The journey ahead

The corporate plan sets out our ambitions for the future of the district. To turn this ambition into reality we need to work together with all our communities and partners in an integrated approach to place shaping and community development.

We will be looking to develop a new place shaping narrative and a community commitment to developing those who are vested in the area, delivering for our residents and with our communities, with the long term interests of our place, our people and our planet at its heart.

The council will monitor the delivery of the outcomes and activities it has set itself, taking action to ensure that our commitments are met in line with the policies and strategies we have agreed.

Our culture, values and behaviours will be an essential part of implementing this plan and depends on having the right people and skills in place. We need to retain, recruit, and develop our staff to deliver the best services for our residents and businesses. Member development will be equally important as councillors are the elected representatives of our residents and the conduit for those residents to hold the council to account.

In addition to this, we need to transform our services and structures to put customers at the heart of all we do, generating efficiencies, maximising the use of our assets, and ensuring all our decisions are transparent and based on sound evidence. We live in an ever changing environment and need to keep up to date in the way we deliver services and work with our communities, and as such we will look at how we can ensure there is easy access to our services , in a way that reflects modern practices and customers needs, using our assets and technology to help deliver this.

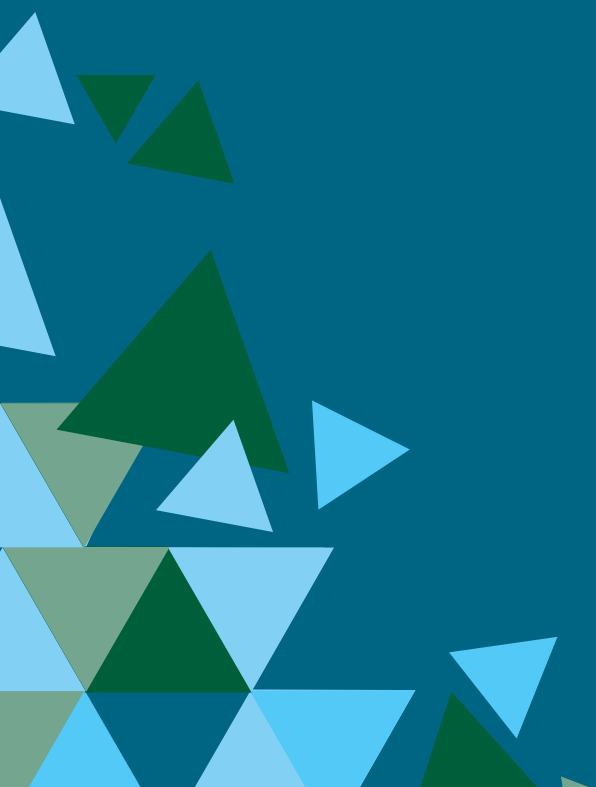
We believe that we can deliver this ambitious plan, that will transform the lives of our residents, underpinned by our commitment to do the absolute best for the people of our district.





Let's do it together

We all have a stake in our district's future. We invite everyone – people, community groups, organisations of every sort, whether public, private, or voluntary – to make a commitment to fully embrace the change we all want to see. Everyone has a right to access high-quality services and live in a thriving, healthy and green place. In return, we also have responsibilities to our district and to our local communities.



We will:

- 1 Treat you well and fairly:** We will provide you with the best possible public services with the resources we have. We will always respond promptly when you contact us, resolve issues as quickly as possible, and treat everyone with respect and fairness. We will be transparent about our decisions.
- 2 Let you decide what is best for you:** We will always look to involve you in decisions that affect your life.
- 3 Fight your corner:** If you have complex problems in your life, we will work with you to help you live your best life. No one will need to deal with their problems in isolation.
- 4 Be lean and use our resources well:** As we face financial challenges, we will look for efficiencies internally before we cut any services. We will deliver the best value for money we can.
- 5 Innovate:** We will create a culture which promotes innovation, always looking for ways to improve our services and our relationship with communities and individuals.

Help us by:

- 1 Doing your bit to make Harborough green, clean and safe:** Keep your local neighbourhood clean and tidy through not littering, graffitiing, or fly-tipping. Make more sustainable choices, recycle, and minimise your waste. If you can walk or cycle instead of driving, then do it – protect the environment and your own health.
- 2 Having a healthy lifestyle:** From staying active to having a balanced diet, there are multiple ways to improve your health and wellbeing. Embrace them!
- 3 Contributing to your community:** There are many ways to leave a positive mark on your community: volunteer, become a mentor to someone who would benefit from your experience, donate blood, organise a charitable event, help your neighbours.
- 4 Choosing Harborough:** Choose Harborough as a place to live, work and play. Spend your money locally and support local businesses. If you are a local business, invest locally and employ local people.
- 5 Talking to us:** Have a say in decisions that affect you and let us know if we are not delivering what we promised.

Get in touch

Be involved with shaping the future of Harborough

Visit our website: www.harborough.gov.uk

Email us: customer.services@harborough.gov.uk

Make a payment: using our payment line (charged at local rate) on 0345 300 3283

Keep in touch - sign up to our online newsletter

For residents: www.harborough.gov.uk/newsletter

For businesses: www.harborough.gov.uk/business-newsletter

Call us: 01858 828 282 (available from 8am - 5pm (closed for training between 9-9:30am on Wednesdays))

Text: 07860 041 908

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Instagram: [harboroughdc](https://www.instagram.com/harboroughdc)



LinkedIn: [harborough-district-council](https://www.linkedin.com/company/harborough-district-council)





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