

Privacy Notice: Planning Services

Your Personal Data

Who we are:

We are Harborough District Council and your privacy is important to us. We aim for full transparency on how we gather, use, and share your personal information in accordance with the General Data Protection Regulation.

If you have any concerns about how the Council is handling your personal data, these can be raised with the Council's Data Protection Officer:

Harborough District Council, The Symington Building, Adam and Eve Street, Market Harborough, Leicestershire, LE16 7AG

Telephone 01858 828282 Email FOI@harborough.gov.uk

We keep our privacy notice under regular review and we will place an updated version on this page.

This will help ensure that you are always aware of what information we collect and how we use it.

What we need

We will only collect basic personal data about you which includes your name, address, telephone number, email etc. together with information you have given us and information that we receive from third parties e.g. landlords.

Why we need it

The Council uses your personal information in order to deal with planning-related matters such as the determination of planning applications and to consult you on or notify or inform you of planning-related matters under the Town and Country Planning Act 1990 (as amended), the Town and Country Planning (Listed Building and Conservation Areas) Act 1990 (as amended), the Town and Country Planning (Control of Advertisements) (England) 2007 (as amended) (and other associated planning legislation). The processing of your information is necessary for compliance with the legal obligations contained in this Act.

What we do with it

Your personal information will be treated as confidential but it may be shared with other Council services in order to ensure our records are accurate and up-to-date, and to improve the standard of the services we deliver. Your personal data may also be published in order further the transparency agenda in relation to planning determinations. Specifically, in relation to public comments on planning applications, the council will require your name and address in order for the comment to be afforded full weight. Name and address details will no longer be published on our website from the 2nd September 2019 for comments submitted using our online services. Comments submitted by letter will be subjected to manual redaction in line with the online system provisions from the same date. **However this change cannot be applied retrospectively to comments submitted in physical form (letters).** If you have previously submitted your

comments by letter and you no longer wish to have your name and address data displayed on our website, please contact the email address above with your details and planning application reference. Upon receipt of an instruction we will either redact the details in question or remove your comment in line with that instruction. This form of processing is based on your consent. Any request to amend what is displayed will be treated as a withdrawal of consent. This will be on a case by case basis.

We will only use your information in ways which are permitted by the General Data Protection Regulation and the current UK Data Protection law.

Specifically, your information will be used to:

- Make decisions and provide advice on planning applications. **(This may include a need to share contact details etc, with partnership bodies, such as the County Council)**
- Provide historical and local context for planning decision (neighbour comments etc)
- Devise planning policies
- Work with neighbourhoods in their plans
- Work with neighbouring authorities on their strategic plans and policies
- Respond to allegations of unlawful developments (Planning Enforcement)
- Monitor developments
- Enter legal agreements, serving notices and promoting the best use of land
- To contact you in relation to any issue you may raise regarding planning
- To send out customer satisfaction surveys to see how we're doing

We have a Data Protection regime in place to oversee the effective and secure processing of your personal data. More information on this framework can be found on our [website](#)

This authority has a duty to protect the public funds it administers, and may use information held about you for all lawful purposes, including but not limited to the prevention and detection of crime including fraud and money laundering.

The Council may also use your information for the purpose of performing any of its statutory enforcement duties. It will make any disclosures required by law and may also share your information with other bodies responsible for detecting/preventing crime including fraud or auditing/administering public funds.

There is also information about your computer hardware and software that is automatically collected by Harborough District Council. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by Harborough District Council for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Harborough District Council Web site.

Where necessary and applicable, your information may be shared with external bodies such as the Planning Inspectorate and the courts. We will not disclose your personal information to third parties for marketing purposes.

What are your rights



You have the right to:

- request a copy of your information (known as a subject access request)
- request rectification or erasure of your information,
- request a restriction on the processing of your information, and,
- object to processing of your information,
- complain to the Information Commissioner's Office about the way the Council processes your information.
- set your browser to remove or reject cookies before using Harborough District Council website

If you require further information about the use of your data or would like to exercise any of the above rights, please contact:

Data Protection Officer, Harborough District Council, The Symington Building, Adam and Eve Street, Market Harborough, Leicestershire, LE16 7AG

Transferring information overseas

In certain circumstances we may transfer your information to organisations in other countries on the basis that anyone to whom we pass it protects it in the same way we would and in accordance with applicable laws.

How your information is stored.

Currently all related data processing is carried out and stored with username, password and profile restricted system and network storage locations. Access to such systems is profiled to be on a role/need basis. Some bespoke systems are used and restricted in the same manner.

How long we keep your information

We will keep your information for as long as it is required by us or other regulatory bodies in order to comply with legal and regulatory requirements or for other operational reasons. Please see the Council's [Document Retention Policy](#) for further information. In most cases this will be a minimum of six years, but some planning data must be kept in perpetuity.

Website information

Harborough District Council encourages you to review the privacy statements of Web sites you choose to link to from Harborough District Council so that you can understand how those Web sites collect, use and share your information. Harborough District Council is not responsible for the privacy statements or other content on Web sites outside of the Harborough District Council family of Web sites.

Use of Cookies

The Harborough District Council Web site use "cookies" to help you personalise your online experience. A cookie is a text file that is placed on your hard disk by a Website via your web browser. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.